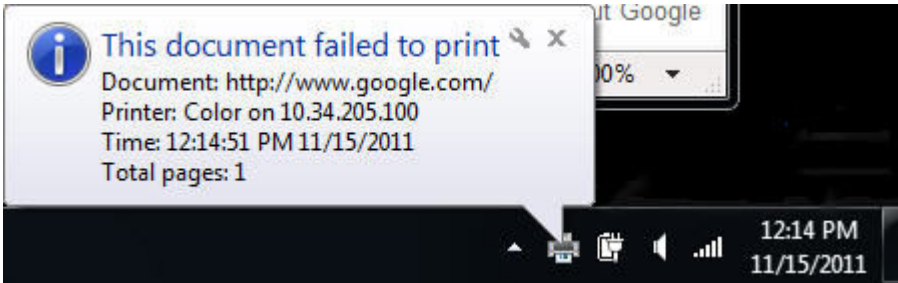


Troubleshooting LPT:One WiFi Printing for Windows & How to Disable User Account Control (UAC)

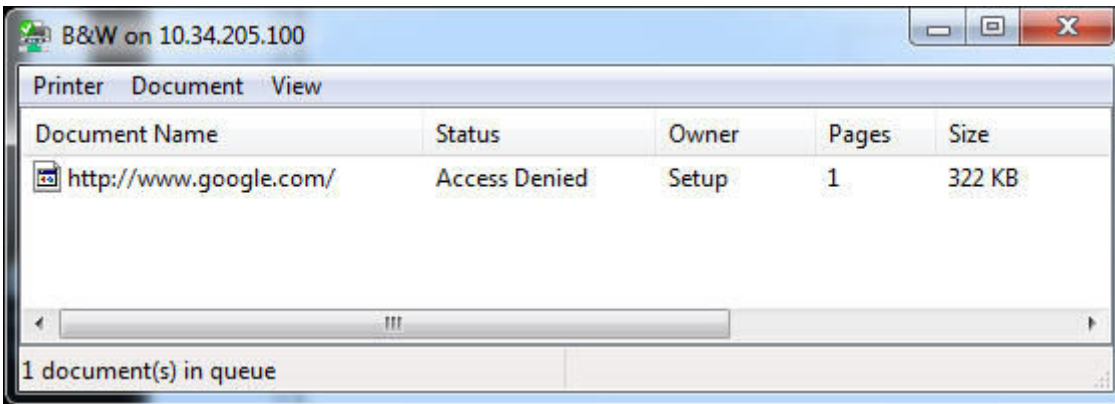
In order for WiFi printing to work in Windows 7 and Windows Vista, User Account Control (UAC) must be disabled. If you try to print a WiFi print job and don't receive the LPT:One User Identification prompt, or if you receive the below error messages, you should check to ensure that UAC is disabled. Here are some examples of the errors you may encounter:

Windows 7

This message may appear in the bottom right corner of the screen:

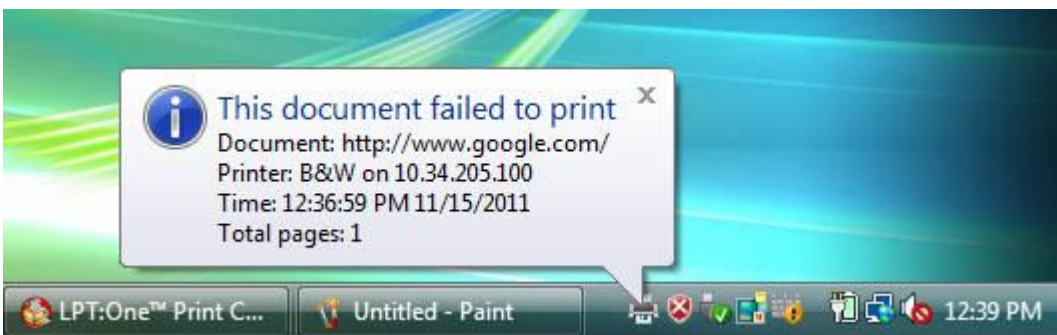


You may also see an "Access Denied" error message in the print queue:

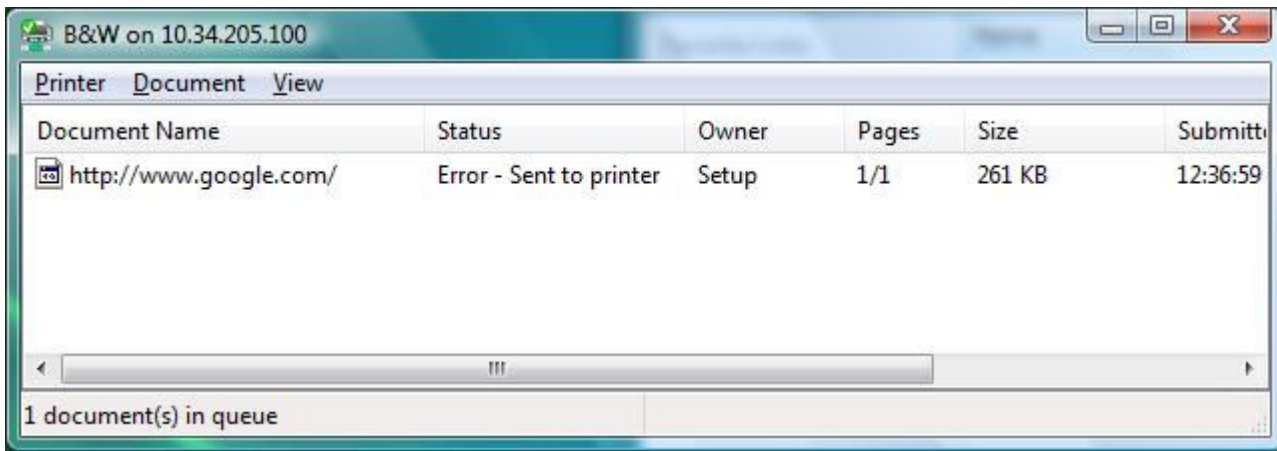


Windows Vista

This message may appear in the bottom right corner of the screen:



You may also see an error message in the print queue:

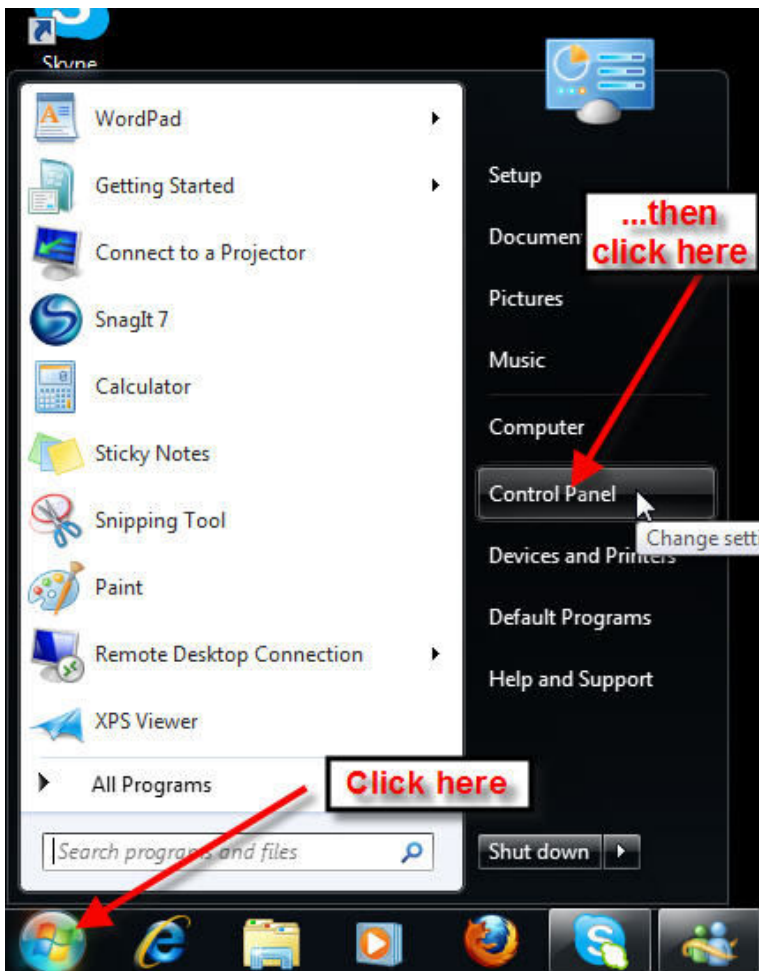


If you see any of these errors, you will need to disable User Account Control. If you prefer, you can always re-enable it once you are done printing. Please follow the below instructions to disable UAC.

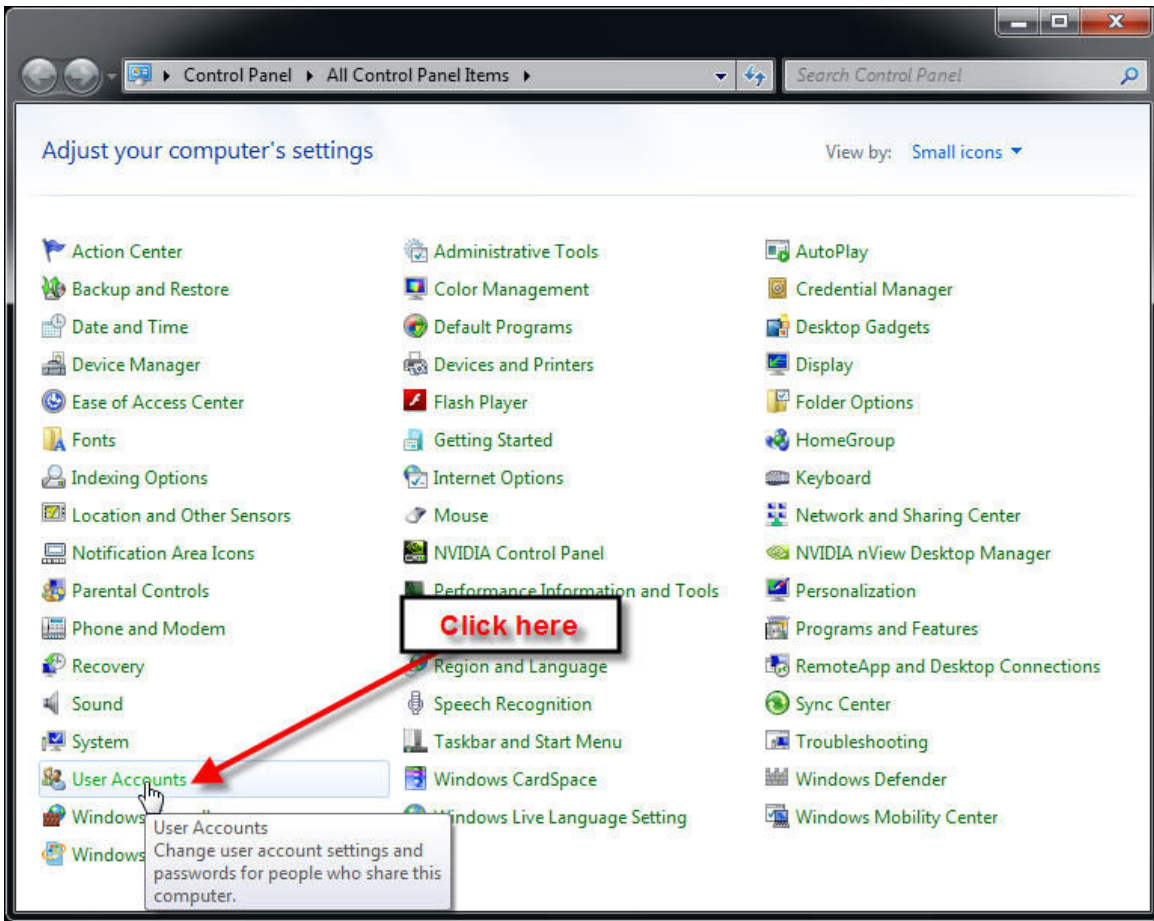
Disabling User Account Control

Windows 7

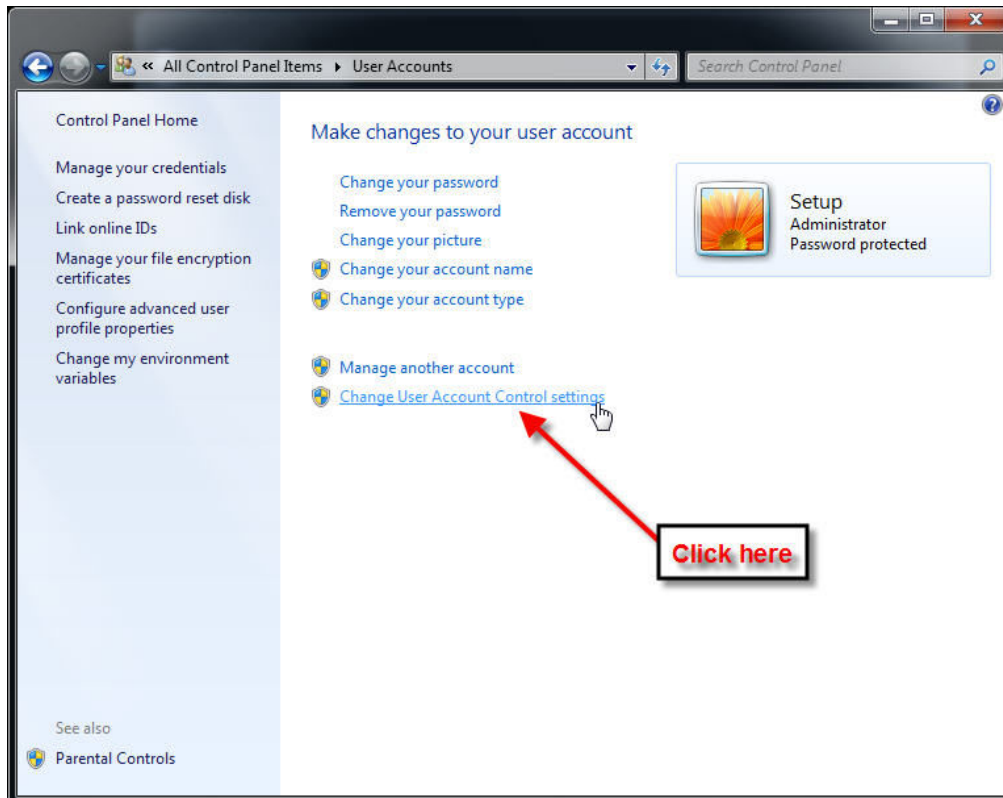
Open the Control Panel by clicking the **Windows** button in the bottom left corner of the screen, then clicking **Control Panel** in the menu that appears:



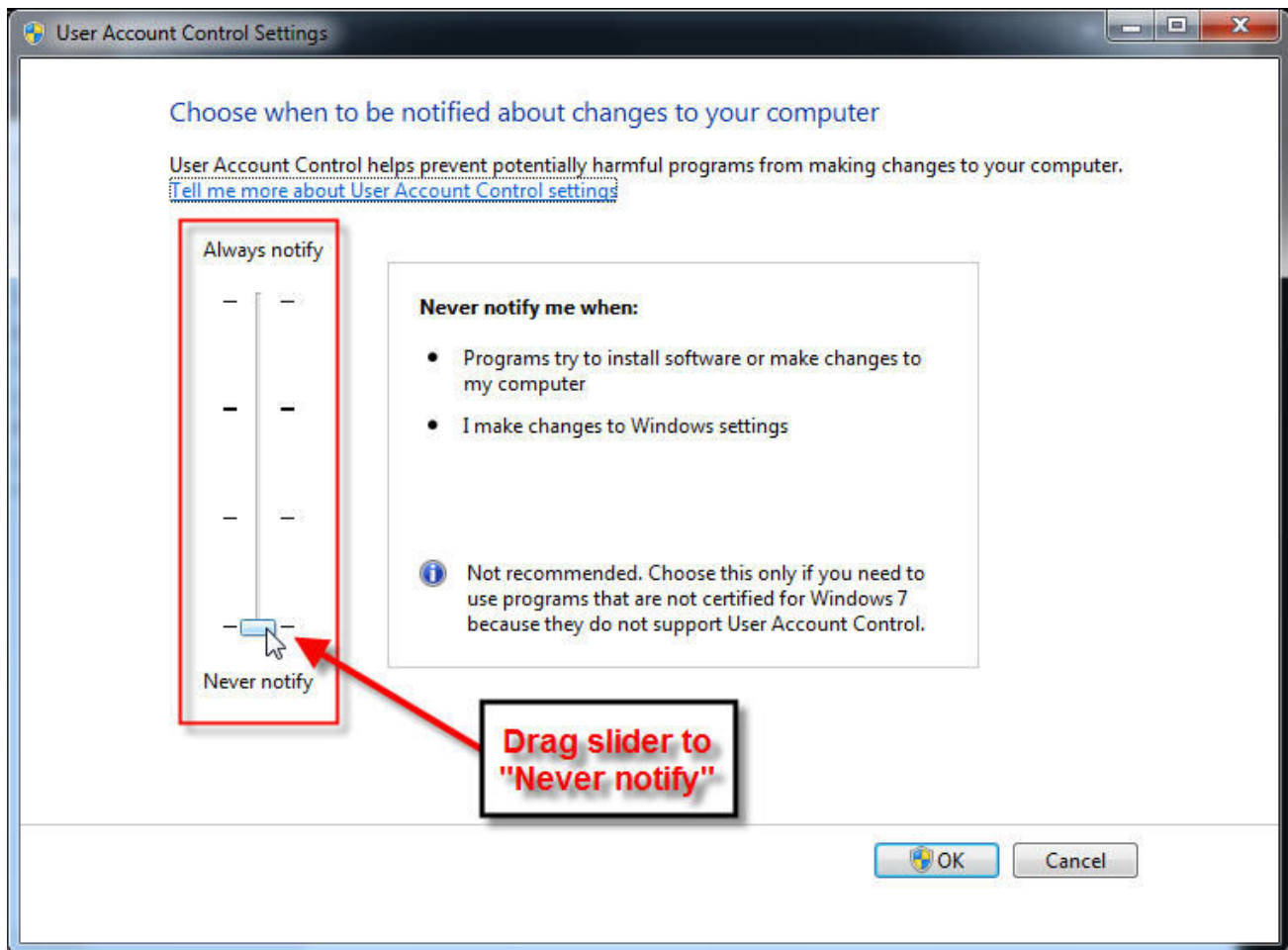
In the Control Panel, click on **User Accounts**:



In the User Accounts screen, click **Change User Account Control settings**:



In the **User Account Control Settings** window, drag the slider to the bottom of the scale to the **“Never notify”** setting:

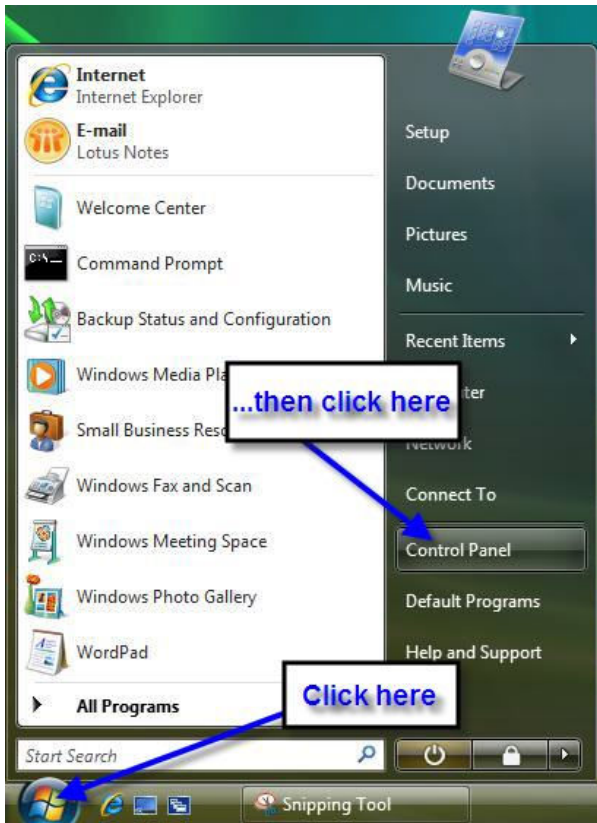


Then click **OK** in the **User Account Control Settings** window. Click **Yes** or **OK** to any confirmation windows that may appear in order to confirm your new settings.

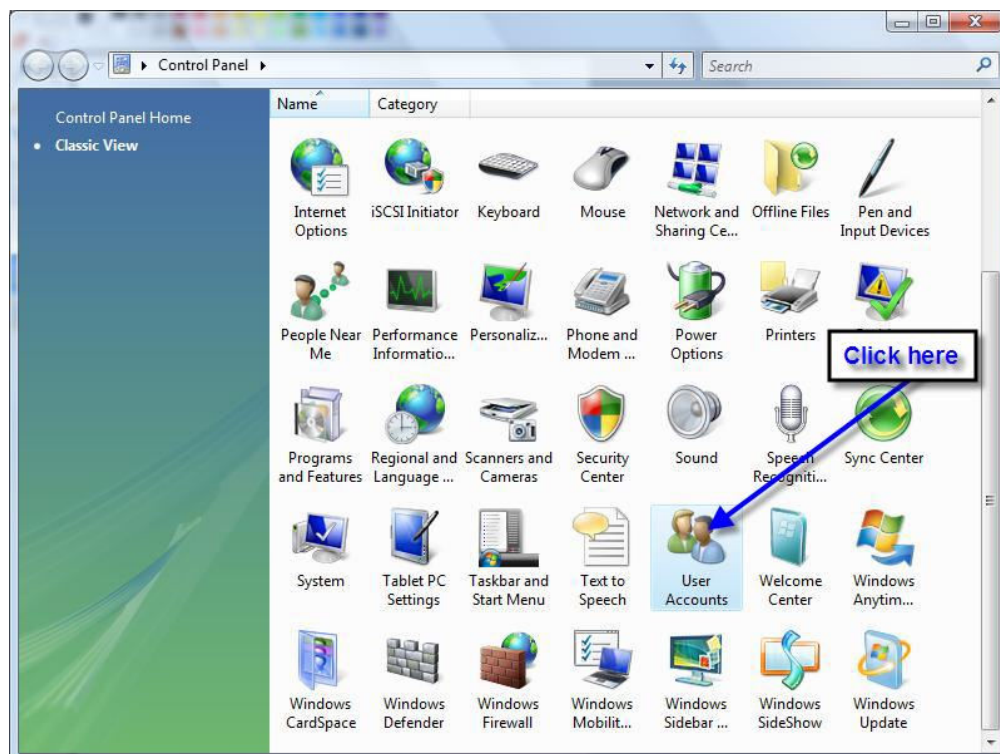
Restart your computer for the new settings to take effect.

Windows Vista

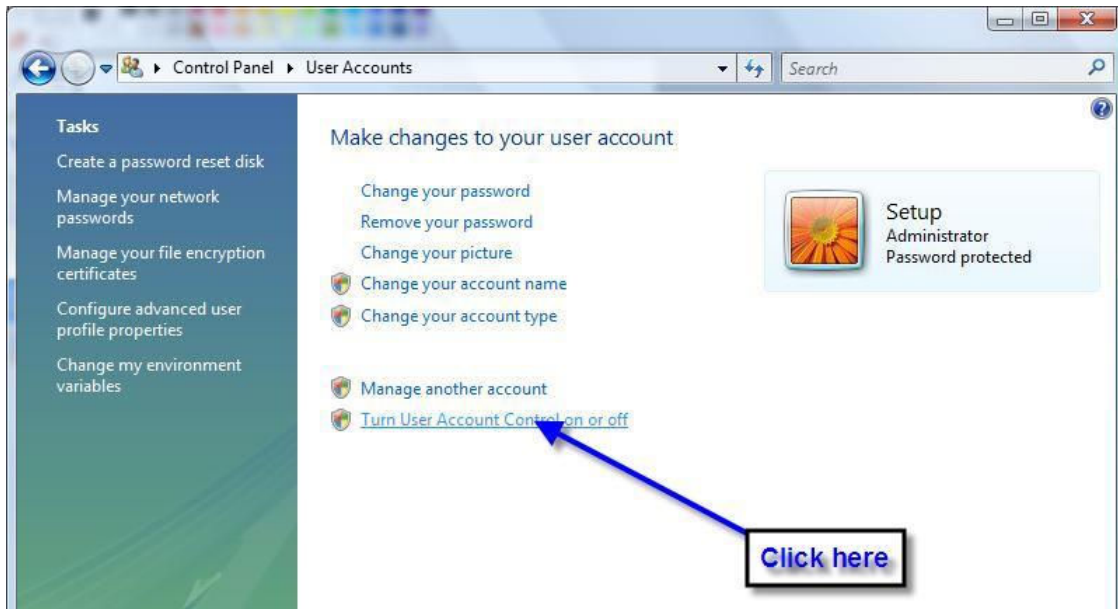
Open the Control Panel by clicking the **Windows** button in the bottom left corner of the screen, then clicking **Control Panel** in the menu that appears:



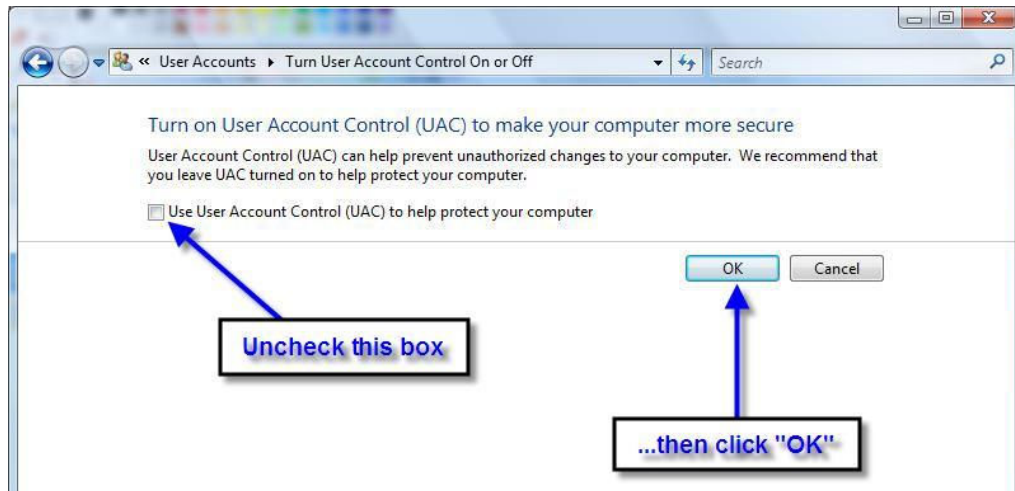
In the Control Panel, click on **User Accounts**:



In the User Accounts screen, click on **Turn User Account Control on or off**:



In the User Account Control screen, uncheck the **Use User Account Control (UAC) to help protect your computer** checkbox, then click **OK**:



You will then be prompted to restart your computer. Click **Restart Now** to restart to apply the changes:

