



# CONTRA COSTA COUNTY LIBRARY ANNUAL REPORT 2021



**Two thousand twenty-one** was a year of perseverance. We worked hard to provide the best service possible to our communities while learning to coexist with COVID-19 as a part of our daily lives. Our focus was and continues to be rethinking traditional library services and adjusting them to fit the new normal that has resulted from the ongoing pandemic. This report celebrates our challenges and successes.

We started off the year still offering Front Door Service, but by April we were able to reopen the libraries for Grab & Go service, which allowed patrons to finally come inside our buildings for the first time since March 2020. In July, we increased open hours at 17 libraries resulting in an additional 121 hours in library service across the County. We continued to build up our online programs, services and resources to support families working, playing and schooling at home by introducing lendable wi-fi hotspots, Raspberry Pi's and nine new digital resources.

As always, we remain focused on our core goals of championing literacy and reading, ensuring equitable access, delivering high-quality service, and promoting the library's value. As we move into 2022, we're planning for the day when we can safely reintroduce in-person events and welcome many more of you back through our doors.

Alison McKee  
County Librarian

## MOST POPULAR BOOKS



**EARLY READER**

The Thank You Book  
by Mo Willems



**TEEN READER**

The Hunger Games  
by Suzanne Collins



**MIDDLE READER**

Diary of a Wimpy Kid: The Deep End  
by Jeff Kinney



**ADULT READER**

Dune  
by Frank Herbert

## BY THE NUMBERS



OverDrive eBook checkouts  
**1.48M | 17.4%\***

New York Times views

**754,845  
98.4%\***

East Bay Times views

**604,063  
9%\***



LinkedIn Learning  
**134,581**



Computer logins  
**75,246**



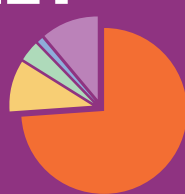
Virtual visits  
**3,592,202**

\*Percentages are based on increases from 2020 to 2021

## BUDGET



Revenue - \$36.3M



Expenditures - \$36.3M



## FRONT DOOR SERVICE

JANUARY - APRIL 2021

Total Items Borrowed  
**549,622**

Appointments Booked  
**4,218**

## INCREASE OPEN HOURS

City partners contribute to additional open hours at some branches.

**121**

MORE HOURS/WEEK

**14%**

INCREASE HOURS/WEEK

**17**

LIBRARY BRANCHES





# CONTRA COSTA COUNTY LIBRARY

## ANNUAL REPORT

### 2021



## LUNCH, MEAL BOXES AND PRODUCE BOXES

**8**

Locations

**5,178**

Lunches

**5,930**

Meal Boxes\*

**18,546**

Produce Boxes

**28,934**

Total

\*One Meal Box feeds one person for five days.

## VIRTUAL EVENTS



	# of Programs	Attendees
Children	74	5,112
Teens/Adults	214	15,253
Video/Streaming Storytime	135	4,506
<b>Total</b>	<b>423</b>	<b>24,871</b>

## COUNTYWIDE READING PROGRAMS



### SUMMER READING

10,108 participants



### COMMUNITY READS FOR KIDS

Front Desk  
by Kelly Yang

### READ CONTRA COSTA

We Are Not Free  
by Traci Chee

## PROJECT SECOND CHANCE

Adult Literacy Program

<b>Volunteer Tutors</b>	<b>118</b>
<b>Adult Learners</b>	<b>146</b>
<b>Tutoring Hours</b>	<b>6,000+</b>
<b>Literacy goals met</b>	<b>72%</b>



## WI-FI HOTSPOTS

**300 Hotspots**  
**2,301 checkouts**

## TAKE & MAKE CRAFT KITS

**Locations**                      **Kits**  
**22**                                      **21,646**

**26**   
**Locations**

**District I Supervisor**  
**John Gioia**  
El Cerrito  
El Sobrante  
Kensington  
Pinole\*  
San Pablo

**District II Supervisor**  
**Candace Andersen**  
Danville  
Dougherty Station  
Lafayette  
Moraga  
Orinda  
San Ramon  
Walnut Creek\*

**District III Supervisor**  
**Diane Burgis**  
Brentwood  
Oakley  
Prewett

**District IV Supervisor**  
**Karen Mitchoff**  
Clayton  
Concord  
Pleasant Hill  
Walnut Creek\*  
Ygnacio Valley

**District V Supervisor**  
**Federal Glover**  
Antioch  
Bay Point  
Crockett  
Hercules  
Martinez  
Pinole\*  
Pittsburg  
Rodeo

\*Shared library

The Contra Costa County Library is the pulse of the community. Working together, we spark imagination, fuel potential, and connect people with ideas and each other.